



Big Rock Ranch Rules

Refund policy

If booking cancelled outside 48 hours of session date full refund given or reschedule.
If booking cancelled inside 48 hours of session reschedule or 50% refund given.

General Rules

Sign in form to be completed before mounting your horse – Under 18 must wear a helmet.

No Children under 9 years old are allowed to ride at our facility.

Horses only to be ridden in the arena, when dismounting please leave arena, do not stand whilst dismounted in arena while others are riding.

Do not ride in the parking area. Keep parking area free from hazards.

Riders must be able to control their horses & walk, trot & canter to ride in the cattle sessions.

Riders to wear appropriate clothing, Trousers, Boots, Shirts & Hat. Please check your gear is not damaged before entering the arena.

Expectations

We are providing a relaxed environment for you to train your horse, please ride in a controlled manner. Do not aggressively chase the cattle, you will be reminded once to take it steady and then asked to leave if you continue to ride aggressively & chase the cattle.

Please be courteous and encouraging to other riders, we will not tolerate anti-social behaviour.

No Bullying

No Smoking (unless in designated area)

No Stallions (sorry)

Practice social distancing

Be aware of horses' safe zones (red ribbons in the tail for unsocial horse).

Please pick up manure in parking area and put in manure bin.

These Rules and Expectations are to keep everyone safe & will be common sense for most people. We hope you have fun at one of our sessions.